Do I need a TEACH account in order to register with State Ed to meet the new registration requirement going into effect as of July 1, 2016?

Yes. Anyone that is required to register with State Ed as of July 1, 2016 must have a TEACH account.

I never created a TEACH account. How can I establish one?

Contact State Ed directly. The best way to get assistance is by phone. You can call them between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.
I’m not sure if I have a TEACH account. How can I find out?

Contact State Ed directly. The best way to get assistance is by phone. You can call them between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

What is the link to access my TEACH account?

The link to access your TEACH account is: http://www.highered.nysed.gov/tcert/teach/

I have a TAA account that I use for TSRV and BEDS, isn’t this my TEACH account?

No. The TAA account is a separate account for the Teacher Access and Authorization system. That system is used for BEDS ePMF reporting and Teacher Student Roster Verification. It is not your personal TEACH account.

How can I verify my existing TEACH account information?

You can do this by logging in to TEACH and verifying your account. The link to access your TEACH account is: http://www.highered.nysed.gov/tcert/teach/

What is my TEACH account Username?

When you initially setup your account, you established your Username at that time. You can attempt to retrieve your current Username by clicking this link: https://my.ny.gov/FUIDV3/fuid.xhtml If you are unable to retrieve your Username, you should contact State Ed directly. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

What is my TEACH account Password?

Your TEACH account Password will need to be reset if you cannot remember what it was. To do this, click on this link: https://my.ny.gov/FPSV3/fps.xhtml?nygovidlang=en If you are unable to reset your Password, you should contact State Ed directly. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

Can someone in the District tell me what my TEACH Account Username and/or Password is?

No. The District does not have access to this information, and cannot request it from State Ed on your behalf. You will need to contact State Ed to obtain this information. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.
I forgot my TEACH account username. How can I reset it?

You can reset your Username by clicking this link: https://my.ny.gov/FUIDV3/fuid.xhtml This will result in an e-mail being sent to you which will contain a reset link. This link is valid for 24 hours. If you are unable to reset your Username, you should contact State Ed directly. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

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I forgot my TEACH account password. How can I reset it?

You can reset your Password by clicking this link: https://my.ny.gov/FPSV3/fps.xhtml?nygovidlang=en If you are unable to reset your Password, you should contact State Ed directly. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

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When attempting to reset my username/password on the NYSED website the system indicated that an e-mail link to reset the account would be sent to me, but I never received it. What should I do?

It is possible that the e-mail that State Ed has associated with your TEACH account may not be your current e-mail. If this is the case, you should check your personal e-mail account(s) to see if the reset link e-mail may have been sent there. You should also check your e-mail Spam folder as some systems may intercept messages with links because they are considered to be potentially harmful. If you are still not able to locate the e-mail with the reset link, you should contact State Ed directly. They can be reached by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

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How can I obtain additional information about creating, updating and accessing my TEACH account?

TEACH Account Help resources are available by phone between the hours of 9:00 AM and 4:00 PM, Monday through Friday, at 518-486-6041. You can also contact them by e-mail at https://secureforms.nysed.gov/ohe/tcert/technical.cfm.

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